

QUALITY POLICY

It is the Policy of DUSENSE TRADING LLC to provide high quality services in the field of pile testing services, bi-directional static load test, geotechnical instrumentation and monitoring, strain gauge applications, structural and ground monitoring , solar energy systems and components trading and services and measuring and control systems trading and services to all our valued customer according to their expectations & needs that meets the international standard of ISO 9001-2015 along with the compliance of statutory and regulatory requirements aiming for continual improvement by exceeding every client satisfaction through the involvement and participation of all levels of management, staff and other interested parties

The policy for quality conforming to the requirements of ISO 9001:2015 has been established to ensure that:

- DUSENSE TRADING LLC is considering quality as understanding and exceeding customer expectations.
- Includes a commitment to meeting requirements and for continual improvement.
- Quality needs to be integrated into services and processes at an early stage.
- Demonstrates top management commitment and ensures the quality objectives are communicated, understood and implemented at appropriate levels of the organization.
- Is regularly reviewed at the management review meeting for suitability and effectiveness addressing continual improvement and client satisfaction.
- To provide highly professional level of support and reliability by committed and trained staff



Michael B. Shaw
General Manager

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